

Ask your Alliance Autocentre to check your service requirements and keep a record below:

VEHICLE DETAILS

Registration:

Make:

Model:

Next Service Due

Next Service

Every 10,000 miles:

Every 20,000 miles:

Major Service

Interim Service

Next MOT Due

Date

Garage Stamp

"It makes sense to look after your vehicle."

The Alliance Autocentre Consumer Service Charter

- ✓ We promise to fit wherever possible OE (Original Equipment) or MQP (Matching Quality Parts) to your vehicles unless specifically requested otherwise. (Excludes tyres)
- ✓ We promise to treat you professionally with courtesy and respect.
- ✓ We promise to service and/or repair your vehicle safely to actual requirements and will only proceed with additional work with your approval.
- ✓ We promise to make available for inspection, at point of collection, all replaced parts if requested to do so beforehand.
- ✓ We promise wherever possible, to ensure we have the technical ability and equipment to carry out all work undertaken.
- ✓ We promise to endeavour to resolve any causes of dissatisfaction with the utmost urgency.
- ✓ We promise to 'guarantee' all of the work that we carry out.
- ✓ Above all we want YOU to be happy that the work carried out has been done professionally and represents good value for money, so that you remain our customer and will recommend us to others.

Alliance Autocentres are a nationwide network of professional garages offering consumers value without compromise.

The Key to Customer Satisfaction....

www.allianceautocentre.com



www.allianceautocentre.com

Car servicing Made Easy!

Are you looking for a professional, honest, high quality, reliable service AND value for money?

Look no further – we can deliver on all these and much much more...



Trust us with your custom...

The Importance of Regular Car Servicing.....

Did you know that over 20,000 vehicles break down every day?* That's over 7 million a year!



1 million of those breakdowns occur on the motorway!Result? Unwelcome stress and considerable expense.

A small investment in routine car servicing, at the interval recommended in your manufacturer handbook, will result in many benefits for you and your family:-

- Reliability and peace of mind
- Increased fuel economy with an efficient running vehicle
- Could even expand the life of products associated with wear and tear e.g. tyres, brakes
- Reduced risk of breakdowns
- Less likelihood of car accidents
- Reduced future high costs of services and repairs

"Your local Alliance Autocentre can help you achieve reliable, safer, happy motoring and peace of mind."



*source: www.breakdownrecovery.co.uk

Alliance Autocentre – Who are we?

Whilst the majority of garages are reputable and carry out servicing and repairs to reasonable standards there is still a minority who do not meet even the basic standards of mechanical skill and technical knowledge, customer care, health and safety and good business practice.

The Alliance Autocentre programme was established in 2004 to build a national network of like minded top quality independent garages that meet and abide by a strict set of business practices set out in our Consumer Service Charter.

We ensure your vehicle is serviced and repaired by:

- demanding high quality work
- treating customers with respect
- delivering great value
- professional, reliable members with integrity without compromise



www.allianceautocentre.com

Who can service your car? and why choose an Alliance Autocentre over a franchised dealer?



Did you know that the car service and repair industry is about to change forever? At the moment, you have the right to service or repair your car wherever you choose.

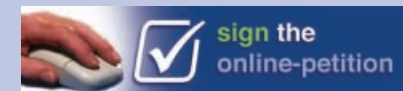
However, in 2010 when key European legislation is due to disappear, so will your freedom of choice.

The **Right to Repair Campaign** has been created by the Automotive Aftermarket Industry to try to stop this from happening and to protect the livelihood of independent garages and the rights of consumers.

Currently, there are thousands of independent garages to choose from, conveniently located near to you. Imagine if your only option was to drive to the nearest dealership or manufacturer approved outlet. This could mean a greater distance to travel to have your vehicle serviced or repaired, causing considerable extra cost in terms of fuel, time and value for money. In fact, research shows that you can expect your car service and repair costs to double.

The Alliance Autocentre is committed to showing its support to the **Right to Repair Campaign** and to continually improve the quality and service of their garage members for the good of the consumer.

As a motorist you have the opportunity to protect your right to competitive repair costs and to choose where your car is serviced or repaired in the future. Why not visit the Right to Repair Campaign website and show your support by signing the online petition.



WWW.R2RC.CO.UK

Choosing an Alliance Autocentre will save you money.